

**OPEN MEETING****REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION  
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Wednesday, October 25, 2023 – 1:30 p.m. – 4:30 p.m.  
Hybrid Model Meeting in Board Room**

**NOTICE OF MEETING AND AGENDA**

- |  |                  |
|--|------------------|
| 1. Call to Order                             | Juanita Skillman |
| 2. Acknowledgment of Media                   | Juanita Skillman |
| 3. Approval of the Agenda                    | Juanita Skillman |
| 4. Approval of Meeting Report                | Juanita Skillman |
| 5. Chair's Remarks                           | Juanita Skillman |
| 6. Member Comments (Items Not on the Agenda) | Juanita Skillman |

**Reports:**

- |                                     |            |
|-------------------------------------|------------|
| 7. Disaster Preparedness Task Force | Eric Nuñez |
| 8. Security Statistics Update       | Eric Nuñez |
| 9. Noteworthy Incidents             | Eric Nuñez |

**Items for Discussion and Consideration**

- |  |                  |
|--|------------------|
| 10. Review Rules and Regulations for all registered vehicles | Eric Nuñez       |
| 11. Status on Traffic Engineer                               | Eric Nuñez       |
| 12. Gate entry for non-residents attending village events    | Juanita Skillman |

**Items for Future Agendas:**

13. To Be Determined

**Concluding Business:**

14. Committee Member Comments  
15. Date of Next Meeting – Wednesday December 27, 2023 at 1:30 p.m.  
16. Adjournment





REPORT OF THE REGULAR MEETING OF THE GOLDEN  
RAIN FOUNDATION OF LAGUNA WOODS SECURITY AND  
COMMUNITY ACCESS COMMITTEE

The Hybrid Model Meeting of the Security and Community Access Committee was held on Wednesday, August 23, 2023 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

**MEMBERS PRESENT:** Chair: Juanita Skillman, Maggie Blackwell, SK Park, Sue Stephens

**MEMBERS ABSENT:** Cash Achrekar (No Notice Given)

**OTHERS PRESENT:** Elsie Addington

**STAFF PRESENT:** Eric Nuñez, Carmen Aguilar,

**1. CALL TO ORDER**

Juanita Skillman, Chair, called the meeting to order at 1:33 p.m.

**2. ACKNOWLEDGEMENT OF PRESS**

Media via Granicus- (was offline) Zoom intermittent connection

**3. APPROVAL OF AGENDA**

By way of consensus, the Committee approved the agenda without requested changes.

**4. APPROVAL OF MEETING REPORT**

By way of consensus, the Committee approved the June 28, 2023 meeting report.

**5. CHAIRMAN'S REMARKS**

Chair Skillman shared expectations of respect and order from audience and members for today's SCAC meeting for all to participate moving.

Eric Nuñez- Reinforced if at any time our residents witness or see any suspicious activity to report it.

Our guest speaker Sgt. Theo Wilder- Thanked Laguna Woods Village and he is pleased to be working with our community. We also had the pleasure of having Captain Alday as guest speaker. He mentioned that their department works closely with our community to respond to incidents. He is very familiar with the city, and he loves and enjoys his career.

**6. MEMBER COMMENTS (items not on the Agenda)**

Multiple members made comments and asked questions.

1. Topics included: Motion Sensor with the flashing
2. E-Bike Patrol during night hours

### 3. Volunteer Program for monitoring cameras

Chair Skillman shared expectations of respect and order from audience and members for today's SCAC meeting for all to participate moving. Will consider exploring the cost on Motion sensor. Requested to view video of attempted break in the carports. Bike patrol has not been reinstated due to staffing in security our department. Director Blackwell shared a bit of history of when Laguna Woods Village did not have gates. Some visitors of our members misbehaved. However, she did say all the security measures in place have greatly improved the Community. Eric Nuñez- Reinforced if at any time our residents witness or see any suspicious activity to report it. He also mentioned, the monitoring of cameras in each carport is not feasible

Director Reza shared his idea of hooding the stop signs for less interference for residents

## **REPORTS:**

### **7. Disaster Preparedness Task Force Report**

Tom Soule has retired since our last Disaster Preparedness Task Force meeting. Ham radio installations are coming along Tom Siviglia is managing the progress. Fire blankets are also currently being researched.

Chair Skillman- Stated there is a Shelter in Place. Residents will not be going to Clubhouses in case of a disaster. Currently calls are being placed to review and confirm who are the building captains. Also, there is a County Preparedness guideline to possibly be implemented in Laguna Woods Village. She also commended the Towers for their fantastic Preparedness.

### **8. SECURITY STATISTICS**

Staff Nuñez explained the statistics provided within the agenda packet. Members made comments and asked questions. Note there are only ten spaces on the waiting list due to some prospects being in the middle of purchasing RV. Staff Eric Nuñez discussed our Foot Patrol and the amount of time it takes our officers to go around the perimeter. In addition to our officers doing foot patrol, they also do self-initiative monitoring of intrusion or damage to our gates in addition to reporting running water, lights being out, reporting any hazards. Chair Skillman suggested adding the gates to the NOV spreadsheet underneath the Phases and perhaps a map.

Compliance has over 30% of their stats being Clutter. Members made comments and asked questions. Majority of them are reported by neighbors.

All three departments work in collaborations Security Department, Compliance and Social Services. They all provide an invaluable service to our Community.

Director Blackwell- noted there should not be a "No Rule Free" in this Community the rules provided safety. The Rules and Regulations should not be missed used.

Director Sue Stephens mentioned an Abandon vehicle in United. Security will do a follow up. Director Roza mentioned it's an amenity to have Social Services Department be part of Laguna Woods Village.

### **9. NOTEWORTHY INCIDENTS**

Jun 13, 2023 missing person from Sebastian apartment complex. Officer Hendley assisted by submitted pictures to the Orange County Department and soon after the missing person was located.

July 13, 2023 Our officers were sent out on a welfare check to a manor. Unfortunately, after our officers made entry they notice the resident was on the floor and had been there for a few days. OCSD was called and resident was extremely thankful to our officers.

August 1, 2023 at Gate 2 a medical emergency came over the radio. The Gate Ambassador helped the by removing passenger from vehicle while driver was on the phone with 911. The OCFD arrived and performed CPR and transported the passenger to Saddleback Hospital. Security Department received 31 calls during this past (Hurricane like weather) only 3 calls were considered emergency.

Landscape department did an awesome job cleaning prior storm by cleaning the drains and clean up after was on point.

#### **ITEMS FOR DISCUSSION AND CONSIDERATIONS:**

1. Motion Sensor with the flashing light for stop signs
2. E-Bike Patrol during night hours
3. A volunteer Program for monitoring cameras

10. Assessment of Community Crosswalk- Eric Nuñez is currently working with Director Robert Carroll and doing a complete and thorough assessment in getting a traffic engineer. Member made a comment for a crosswalk for the Visually impaired to feel they are in the proximity of the crosswalk.

11. Gate Arms Appearance Update

The foam strip that goes on the arm are backlog due to supply. A different vendor was contacted and we are fully supplied. There is a check list to be reviewed by our Gate Ambassador that the arms are in working order, and in place making sure the padding is serviceable. The arms are maintained mechanically by California Gates.

Member comment- She asked, that if there is a warranty on the foam covers for the gates. She also suggested to add LED lights to gate arms so resident won't run into them.

12. Golf Cars/ Golf Carts tracking system- This topic will be

in reviewed by the board for a better tracking system/

registration.

#### **ITEMS FOR FUTURE AGENDA**

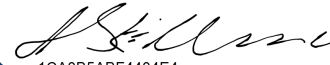
13. Review Rules and Regulations for all registered vehicles

#### **CONCLUDING BUSINESS**

14. Committee Members Comments

15. The next meeting will be held on Wednesday October 25, 2023 at 1:30 p.m.

16. Adjournment- 4:27 p.m.

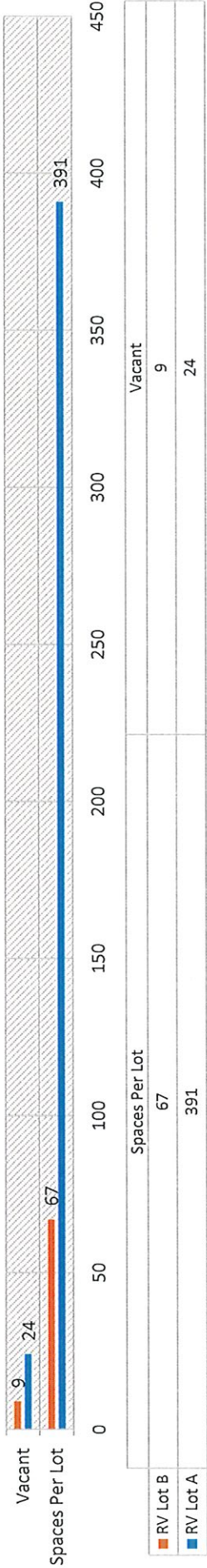
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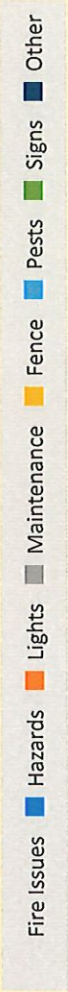
RV Lots A and B			
	RV Lot A	RV Lot B	
Spaces Per Lot	320	89	
GRF Vechicle	0	11	9
Total Spaces	296	78	
	Waiting list for both RV Lots		5

RV Lots A and B  
Total Spaces: 320

Waiting List: 5



### Supervisor's Self Initiated Foot Patrol







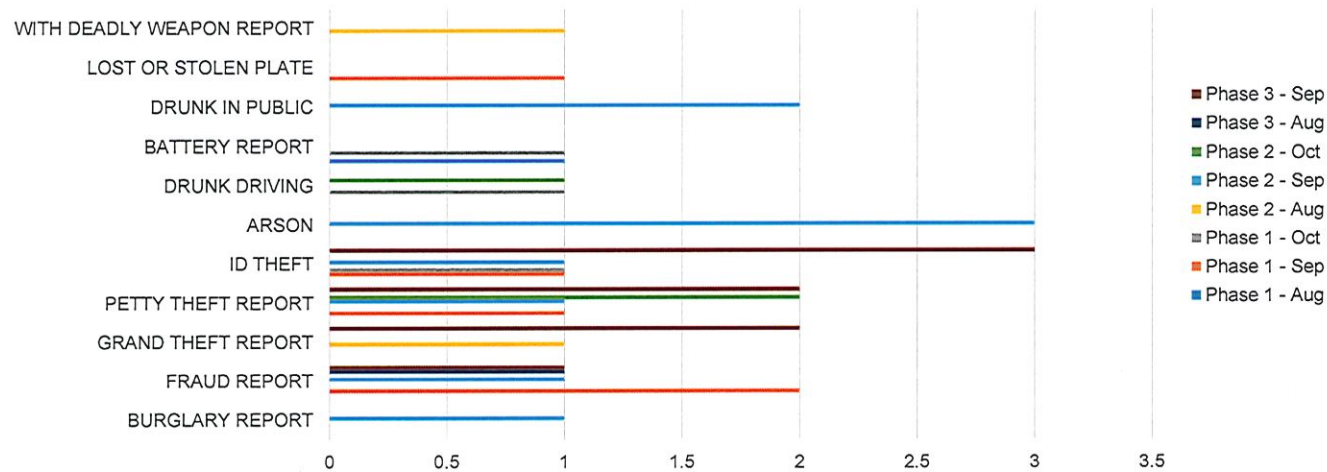
Violations	Descriptions																				
	Phase 1			Phase 2			Phase 3			Phase 4	Phase 5			GRF			Towers			Total	
	Gates 1- 4			Gates 5, 6, & 12			Gates 7- 10			Gate 14	Gate 11			N/A	Gates 12 & 16			N/A			
	Aug	Sep	Oct	Aug	Sep	Oct	Aug	Sep	Oct	Sep	Aug	Sep	Oct	Sep	Aug	Sep	Oct	Aug	Sep	Oct	
0601 SPEED 11-15 MPH OVER POSTED SPEED LIMIT	6	3	4		2	2	4	12	8							2	1	1			45
0602 SPEED 16+ MPH OVER POSTED SPEED LIMIT	1	3						4													8
0610 FAILURE TO OBEY STOP SIGN	8	19	2	9	15	8	16	27	4		1	6	2		7	14	5		1		144
0650 HIT & RUN COLLISION	1	1												1							3
0660 VALID DRIVERS LICENSE NOT PRODUCED	1	2			4		1	5	2		1	1				1					18
0695 OTHER MOVING	3				4										1	1					9
0700 NO PARKING ZONE		1			4				1												6
0714 UNPERMITTED ELECTRIC PLUG-IN (EV)		1	2					2													5
0720 LIMITED TIME PARKING ZONE	1																		1		2
0722 OVERNIGHT PARKING DISPLAYING ADVERTISING		1	1		1																3
0724 PARKED ON SIDEWALK/GRASS			2	1	2				2												7
0725 DISPLAYING EXPIRED REGISTRATION	6	4	6	7	12	2		9	5	2						1	1		1	1	57
0727 NO VALID GRF DECAL OR PARKING PERMIT	2	4	1		2		2	1	1												13
0730 OTHER PARKING VIOLATIONS	3	4	1		2	1	2	1	1	3							1				19
0860 MISC MINOR																1					1
0870 MISC MAJOR																33	14				47
Total	32	43	19	17	48	13	25	61	24	5	2	7	2	1	8	53	22	1	3	1	387



**Crimes Reported: Orange County Sheriff's Department**  
**Aug 24, 2023- Oct 12, 2023**

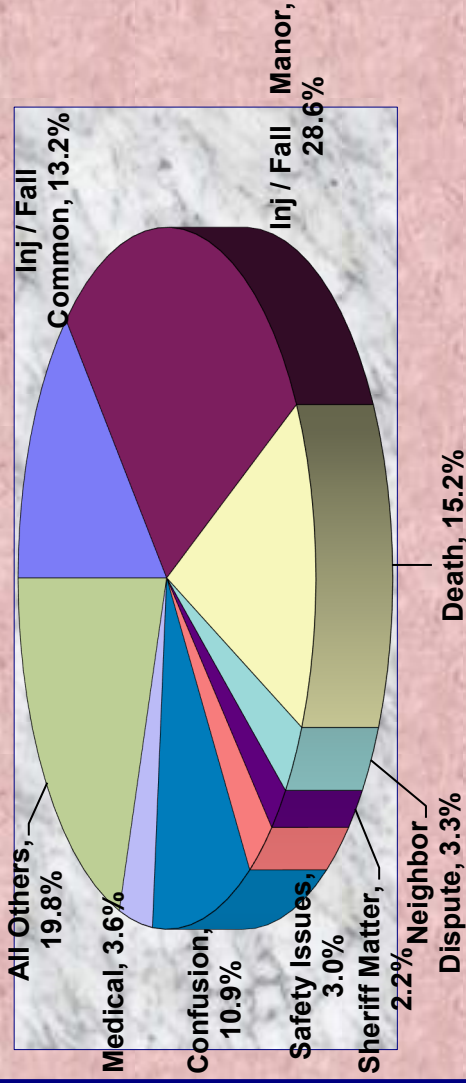
Phase Month	Phase 1			Phase 2			Phase 3		Total
	Aug	Sep	Oct	Aug	Sep	Oct	Aug	Sep	
BURGLARY REPORT					1				1
FRAUD REPORT		2			1		1	1	5
GRAND THEFT REPORT				1				2	3
PETTY THEFT REPORT		1			1	2		2	6
ID THEFT		1	1		1			3	6
ARSON					3				3
DRUNK DRIVING			1			1			2
BATTERY REPORT	1		1						2
DRUNK IN PUBLIC					2				2
LOST OR STOLEN PLATE		1							1
ASSAULT WITH DEADLY WEAPON REPORT				1					1
<b>Total</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>3</b>	<b>1</b>	<b>8</b>	<b>32</b>

Orange County Sheriff's Department  
Aug 24, 2023- Oct 12, 2023





# SOCIAL SERVICES - 2023 CHIEF COMPLAINTS FROM SECURITY REPORTS



Laguna Woods Village®

SOCIAL SERVICES DEPARMENT

Chief Complaints 2023

MONTH	Inj / Fall Common	Inj / Fall Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
Jan	21	34	20	3	5	3	19	2	18	125
Feb	10	31	20	3	1	3	11	3	13	95
Mar	14	40	14	6	4	5	18	7	20	128
Apr	17	20	11	1	1	1	9	4	11	75
May	10	35	11	8	1	4	17	4	14	104
Jun	14	33	17	5	3	5	10	7	24	118
Jul	10	27	15	6	6	5	11	1	27	108
Aug	19	27	13	0	0	4	2	4	43	112
Sep	15	36	29	1	1	0	11	4	26	123
Oct										0
Nov										0
Dec										0
<b>Total</b>	<b>130</b>	<b>283</b>	<b>150</b>	<b>33</b>	<b>22</b>	<b>30</b>	<b>108</b>	<b>36</b>	<b>196</b>	<b>988</b>
	13.2%	28.6%	15.2%	3.3%	2.2%	3.0%	10.9%	3.6%	19.8%	





## Chief Complaints from Incident Reports - August, 2023

DATE	Injury / Fall Common	In Manor	Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
8/1		4	2			1			3	10
8/2	1	1							1	3
8/3									2	2
8/4	3	2	1			1			9	16
8/7	1	1							2	4
8/8		2	1			1			2	6
8/9	1	1	1						1	4
8/10		1							3	4
8/11	2	4	1			1		1	6	15
8/14	2	1					1		3	7
8/15	1								3	4
8/16	2						1			3
8/17	1	1	1							3
8/18	1	1							1	3
8/21		1	1							2
8/22		1	1							2
8/23		1							1	2
8/24	2	3							1	6
8/25	1	2	2						3	8
8/28			1					1		2
8/29	1							1	2	4
8/30			1					1		2
8/31										0
<b>Total</b>	<b>19</b>	<b>27</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>4</b>	<b>43</b>	<b>112</b>







## Chief Complaints from Incident Reports - September, 2023

DATE	Injury / Fall Common		Death	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
9/1	5	3	10					1	6	25
9/5	2	1	4				1		2	10
9/6										0
9/7	1	1								2
9/8	1	2		1			2	1	5	12
9/11										0
9/12		4	2		1				3	10
9/13		3	1					1	3	8
9/14		2							1	3
9/15		3	2				2	1		8
9/18		1	2				1		2	6
9/19		2	2				1			5
9/20		6								6
9/21		1	2				1		1	5
9/22	2	1	1				1		1	6
9/25		2	1							3
9/26		2					2			4
9/27										0
9/28		1							1	2
9/29	4	1	2						1	8
Total	15	36	29	1	1	0	11	4	26	123